#### DEPARTMENT OF SOCIAL AND HEALTH SERVICES MEDICAL ASSISTANCE ADMINISTRATION Olympia, Washington

To: Hospice Providers Memorandum No: 03-77 MAA

Managed Care Plans Issued: September 29, 2003

From: Douglas Porter, Assistant Secretary For Information Contact:

Medical Assistance Administration Toll Free: 1-800-562-6188

**Subject: Hospice: HIPAA Implementation** 

Effective for dates of service on and after October 1, 2003, the Medical Assistance Administration (MAA) will discontinue the use of state-unique revenue code 653.

#### **Revenue Code Changes**

The Health Insurance Portability and Accountability Act (HIPAA) requires all healthcare payers to process and pay electronic claims using a standardized set of procedure codes and revenue codes. **Effective for dates of service on and after October 1, 2003**, MAA will discontinue state-unique revenue code 653 and replace it with revenue codes 115, 125, and 135.

#### **HCFA-1500 Claim Form Instructions**

MAA has also updated the HCFA-1500 claim form instructions to reflect changes due to HIPAA implementation.

### **Replacement Pages for Hospice Billing Instructions**

Attached are replacement pages 25-26, 39-42, 45-46, and 49-52 for MAA's Hospice Billing Instructions, dated May 1999 reflecting the above changes.

To obtain this memorandum electronically, go to MAA's website at <a href="http://maa.dshs.wa.gov">http://maa.dshs.wa.gov</a> (Click on the Provider Publications/Fee Schedules link).

# **Hospice Revenue Codes**

Enter the following revenue codes and service descriptions in the appropriate form locators.

Revenue			
Code	Description of Code		
115	Hospice (Room and Board - Private) Enter the words "Room and		
113	<b>Board"</b> in form locator 43. Enter the nursing facility's name or provider		
	number in form locator 83 or in the remarks form locator.		
125	Hospice (Room and Board - Semi-Private 2 Bed) Enter the words		
	"Room and Board" in form locator 43. Enter the nursing facility's name		
	or provider number in form locator 83 or in the remarks form locator.		
135	Hospice (Room and Board - Semi-Private 3-4 Beds) Enter the words		
	"Room and Board" in form locator 43. Enter the nursing facility's name		
	or provider number in form locator 83 or in the remarks form locator.		
651	Routine Home Care - The established rate is a capitated rate regardless of		
	the volume or intensity of routine home care services provided on any		
	given day.		
652	Continuous Home Care - For every hour or part of an hour of continuous		
	care, the hourly rate is reimbursed to the hospice up to 24 hours a day. Bill		
	continuous care as a separate line entry on the UB-92 claim form for each		
	day this level of care is provided.		
655	Inpatient Respite Care		
	1) MAA will pay for respite care for a <b>maximum of five (5) consecutive</b>		
	days.		
	2) MAA will deny the <b>entire claim</b> if the hospice agency bills for more		
	than five (5) consecutive days of respite care.		
	3) Bill MAA for the sixth and subsequent days at the routine home care		
	rate.		
	Tate.		
	4) Itemize the individual days of inpatient respite care services on the		
	UB-92 claim form.		
	5) If the client dies during the five-day respite period, bill MAA the		
	respite rate for the ending date of service.		
656	General Inpatient Care - Bill the day of discharge from the hospital at the		
	routine home care rate. If the client dies in the hospital, bill MAA the		
	general inpatient rate for the ending date of service.		

# Fee Schedule

## **Hospice Services Provided Inside Client's Home**

Counties County Home Care Home Care Hourly (Non-MSA & MSA Areas) Code (651) (652)

#### WASHINGTON

#### **Non-MSA Areas**

Adams, Asotin, Chelan, Clallam, Columbia, Cowlitz, Douglas, Ferry, Garfield, Grant, Grays Harbor, Jefferson, Kittitas, Klickitat, Lewis, Lincoln, Mason, Okanogan, Pacific,	9950	\$120.92	\$29.40
Pend Oreille, San Juan, Skagit, Skamania, Stevens, Wahkiakum, Walla Walla, Whitman			

#### **MSA Areas**

Benton (Kennewick-Richland)	6740	\$127.19	\$30.93
Clark (Vancouver)	6440	\$128.45	\$31.23
Franklin (Pasco)	6740	\$127.19	\$30.93
Island	7600	\$130.54	\$31.74
King, Snohomish (Seattle-Everett)	7600	\$130.54	\$31.74
Kitsap (Bremerton)	1150	\$125.50	\$30.52
Pierce (Tacoma)	8200	\$132.66	\$32.26
Spokane (Spokane)	7840	\$124.75	\$30.34
Thurston (Olympia)	5910	\$130.44	\$31.72
Whatcom (Bellingham)	0806	\$134.41	\$32.69
Yakima (Yakima)	9260	\$123.91	\$30.13

<sup>\*</sup> MSA = Metropolitan Statistical Area

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# How to Complete the HCFA-1500 Claim Form

The HCFA-1500 (U2) (12-90) (Health Insurance Claim Form) is a universal claim form used by many agencies nationwide. The numbered boxes on the claim form are referred to as fields. A number of the fields on the form do not apply when billing the Medical Assistance Administration (MAA). Some field titles may not reflect their usage for this claim type.

## **General Instructions**

- Please use an original, red and white HCFA-1500 (U2) (12-90) claim form.
- Enter only one (1) procedure code per detail line (field 24A-24K). If you need to bill more than six (6) lines per claim, please complete an additional HCFA-1500 claim form.
- All information must be entered within the space allowed.
- Use upper case (capital letters) for all alpha characters.
- Do not write, print, or staple any attachments in the bar area at the top of the form.

#### Field Description

- Insured's ID No.: Required. Enter the Patient Identification Code (PIC)
   an alphanumeric code assigned to each Medical Assistance client exactly as shown on the MAID card. This number consists of the client's:
  - First and middle initials (a dash [-] *must* be used if the middle initial is not available).
  - Six-digit birthdate, consisting of *numerals only* (MMDDYY).
  - First five letters of the last name.
     If there are fewer than five letters in the last name, leave spaces for the remainder <u>before</u> adding the tiebreaker.
  - An alpha or numeric character (tiebreaker).

#### For example:

- Mary C. Johnson's PIC looks like this: MC010667JOHNSB.
- John Lee's PIC needs two spaces to make up the last name, does not have a middle initial and looks like this:
  J-100257LEE B.
- 2. <u>Patient's Name</u>: Required. Enter the last name, first name, and middle initial of the Medicaid client (the receiver of the services for which you are billing).
- 3. <u>Patient's Birthdate</u>: Required. Enter the birthdate of the Medicaid client.

- 4. Insured's Name (Last Name, First Name, Middle Initial): When applicable. If the client has health insurance through employment or another source (e.g., private insurance, Federal Health Insurance Benefits, CHAMPUS, or CHAMPVA), list the name of the insured here. Enter the name of the insured except when the insured and the client are the same then the word *Same* may be entered.
- 5. Patient's Address: Required. Enter the address of the Medicaid client who has received the services you are billing for (the person whose name is in *field 2*.)
- 9. Other Insured's Name: Secondary insurance. When applicable, enter the last name, first name, and middle initial of the insured. If the client has insurance secondary to the insurance listed in *field 11*, enter it here.
- **9a.** Enter the other insured's policy or group number *and* his/her Social Security Number.
- **9b.** Enter the other insured's date of birth.
- **9c.** Enter the other insured's employer's name or school name.
- **9d.** Enter the insurance plan insured's health maintenance organization, private supplementary insurance).

**Please note:** DSHS, Welfare, Provider Services, Healthy Kids, First Steps, and Medicare, etc., are <u>inappropriate</u> entries for this field.

- 10. <u>Is Patient's Condition Related To:</u>
  Required. Check *yes* or *no* to indicate whether employment, auto accident or other accident involvement applies to one or more of the services described in *field 24*. *Indicate the name of the coverage source in field 10d* (L&I, name of insurance company, etc.).
- 11. Insured's Policy Group or FECA
  (Federal Employees Compensation
  Act) Number: Primary insurance.
  When applicable. This information
  applies to the insured person listed in
  field 4. Enter the insured's policy
  and/or group number and his/her
  social security number. The data in
  this field will indicate that the client
  has other insurance coverage and
  Medicaid pays as payer of last resort.
- 11a. <u>Insured's Date of Birth</u>:
  Primary insurance. When applicable, enter the insured's birthdate, if different from *field 3*.
- 11b. Employer's Name or School Name: Primary insurance. When applicable, enter the insured's employer's name or school name.
- Insurance Plan Name or
  Program Name: Primary insurance.
  When applicable, show the insurance plan or program name to identify the primary insurance involved. (Note: This may or may not be associated with a group plan.)

- 11d. Is There Another Health
  Benefit Plan?: Required if the client has secondary insurance.
  Indicate yes or no. If yes, you should have completed fields 9a-d. If the client has insurance, and even if you know the insurance will not cover the service you are billing, you must check yes. If 11d is left blank, the claim may be processed and denied in error.
- 17. Name of Referring Physician or Other Source: When applicable, enter the primary physician.
- 17a. ID Number of Referring
  Physician: When applicable,
  enter the 7-digit MAA-assigned
  primary physician number.
- 19. When applicable. If the client has no Part A coverage, enter the statement "Client has Medicare Part B coverage only" in this field.
- **21.** <u>Diagnosis or Nature of Illness or</u> <u>Injury</u>: When applicable, enter the appropriate diagnosis code(s) in areas 1, 2, 3, and 4.
- 22. Medicaid Resubmission: When applicable. If this billing is being submitted beyond the 365-day billing time limit, enter the ICN that verifies that your claim was originally submitted within the time limit. (The ICN number is the claim number listed on the Remittance and Status Report.)

- 24. Enter only one (1) procedure code per detail line (fields 24A 24K).

  If you need to bill more than six (6) lines per claim, please use an additional HCFA-1500 claim form.
- 24A. <u>Date(s) of Service</u>: Required. Enter the "from" and "to" dates using all six digits for each date. Enter the month, day, and year of service numerically (e.g., October 04, 2003 = 100403).
- **24B.** Place of Service: Required. These are the only appropriate code(s) for Washington State Medicaid:

Code	To Be Used For
<u>Number</u>	
12	Client's Residence
21	Inpatient hospital
23	Emergency room
24	Outpatient hospital office
	or ambulatory surgery
	center
31	Nursing facility
34	Hospice
99	Other

- **24C.** Type of Service: No longer required.

<u>Modifier</u>: When appropriate enter a modifier.

**9d**. Enter the insurance plan name or the program name (e.g., the insured's health maintenance organization, or private supplementary insurance).

Please note: DSHS, Welfare, Provider Services, Healthy Kids, First Steps, Medicare, Indian Health, PCCM, Healthy Options, PCOP, etc., are <u>inappropriate</u> entries for this field.

- 10. <u>Is Patient's Condition Related To:</u>
  Required. Check *yes* or *no* to indicate whether employment, auto accident or other accident involvement applies to one or more of the services described in *field 24. Indicate the name of the coverage source in field 10d* (L&I, name of insurance company, etc.).
- 11. <u>Insured's Policy Group or FECA</u>
  (Federal Employees Compensation
  Act) Number: Primary insurance.
  When applicable. This information applies to the insured person listed in field 4. Enter the insured's policy and/or group number and his/her social security number. The data in this field will indicate that the client has other insurance coverage and Medicaid pays as payor of last resort.
- **11a.** <u>Insured's Date of Birth</u>: Primary insurance. When applicable, enter the insured's birthdate, if different from *field 3*.
- 11b. Employer's Name or School Name:
  Primary insurance. When applicable, enter the insured's employer's name or school name.

- 11c. Insurance Plan Name or Program
  Name: Primary insurance. When applicable, show the insurance plan or program name to identify the primary insurance involved. (Note: This may or may not be associated with a group plan.)
- 11d. Is There Another Health Benefit
  Plan?: Required if the client has secondary insurance. Indicate *yes* or *no*. If yes, you should have completed *fields 9a.-d*. If the client has insurance, and even if you know the insurance will not cover the service you are billing, you must check *yes*.
- 19. Reserved For Local Use Required. When Medicare allows services, enter XO to indicate this is a crossover claim.
- 22. Medicaid Resubmission: When applicable. If this billing is being resubmitted more than six (6) months from Medicare's paid date, enter the Internal Control Number (ICN) that verifies that your claim was originally submitted within the time limit. [The ICN number is the claim number listed on the Remittance and Status Report (RA).] Also enter the three-digit denial Explanation of Benefits (EOB) from the RA.
- 24. Enter only one (1) procedure code per detail line (fields 24A 24K).

  If you need to bill more than six (6) lines per claim, please use an additional HCFA-1500 claim form.

- 24A. <u>Date(s) of Service</u>: Required. Enter the "from" and "to" dates using all six digits for each date. Enter the month, day, and year of service numerically (e.g., October 4, 2003 = 100403).
- **24B.** Place of Service: Required. These are the only appropriate code(s) for Washington State Medicaid:

<u>Code</u>	To Be Used For
<u>Number</u>	
12	Client's Residence
21	Inpatient hospital
23	Emergency room
24	Outpatient hospital office
	or ambulatory surgery
	center
31	Nursing facility
34	Hospice
99	Other

- **24C.** <u>Type of Service</u>: No longer required.
- **24D.** Procedures, Services or Supplies CPT/HCPCS: Required. Enter appropriate code and Coinsurance.
- **24E.** <u>Diagnosis Code</u>: Enter appropriate diagnosis code for condition.
- 24F. <u>\$ Charges</u>: Required. Enter the amount you billed Medicare for the service performed. If more than one unit is being billed, the charge shown must be for the total of the units billed. Do not include dollar signs or decimals in this field. Do not add sales tax.
- **24G.** Days or Units: Required. Enter 1.
- **Reserved for Local Use**: Required. Enter Medicare payment per item.

- 26. Your Patient's Account No.: Not required. Enter an alphanumeric ID number, for example, a medical record number or patient account number. This number will be printed on your Remittance and Status Report under the heading Patient Account Number.
- 27. <u>Accept Assignment</u>: Required. Check yes.
- **28.** <u>Total Charge</u>: Required. Enter the sum of your charges. Do not use dollar signs or decimals in this field.
- 29. <u>Amount Paid</u>: Required. Enter the Medicare Deductible here. Enter the amount as shown on Medicare's Remittance Notice and Explanation of Benefits. If you have more than six (6) detail lines to submit, please use multiple HCFA-1500 claim forms (see field 24) and calculate the deductible based on the lines on each form. **Do not include coinsurance here.**
- Medicare Total Payment. Enter the Medicare Total Payment. Enter the amount as shown on Medicare's Remittance Notice or Explanation of Benefits. If you have more than six (6) detail lines to submit, please use multiple HCFA claim forms (see field 24) and calculate the Medicare payment based on the lines on each form. Do not include coinsurance here.

## 32. Name and Address of Facility Where Services Are Rendered:

Required. Enter Medicare Statement Date *and* any Third-Party Liability Dollar Amount (e.g., auto, employee-sponsored, supplemental insurance) here, if any. If there is insurance payment on the claim, you must also attach the insurance Explanation of Benefits (EOB). **Do not include coinsurance here.** 

#### 33. <u>Physician's, Supplier's Billing</u> Name, Address, Zip Code and

<u>Phone #</u>: Required. Enter the supplier's *Name, Address,* and *Phone #* on all claim forms. Enter your seven-digit provider number here.